



COVID-19 FACT SHEET - INFORMATION & ASSISTANCE

This factsheet has been developed to provide condensed, up-to-date and relevant information. The information has been compiled from many sources as we all work together to keep agri-businesses in business.

The common statement is:

“There is so much information out there and yet I can’t seem to find the answer I want.”

First of all, for information regarding Primary Industries and COVID-19 visit PIRSA’s [COVID-19 Primary Industries Portal](#). For the most recent information on SA’s response to the Coronavirus pandemic visit www.sa.gov.au/COVID-19

An additional really comprehensive resource can be found at:

<https://www.horticulture.com.au/growers/covid/>

The below resources and guides may also be of help as you work to get your business and your team through the COVID-19 crisis and prepare for recovery.

COVID-19 HOTLINE 1800 253 787

COVID-19 MENTAL HEALTH HOTLINE 1800 632 753

FEDERAL GOVERNMENT BUSINESS HOTLINE 13 28 46 (available 7.00am - 11.00pm seven days)

NATIONAL CORONAVIRUS HELPLINE 1800 020 080

If you require translating or interpreting services, call 131 450.

Advice and support: business and employment

- Fairwork Ombudsman - click [here](#) for updates regarding Coronavirus and Australian workplace laws and click [here](#) for advice portal
- Business SA - click [here](#) for advice on workplace practices
- Federal Department of Health - Information for employers (issued 6 March 2020)
- Federal Department of Education, Skills and Employment - click [here](#) to connect to the Australian Government’s Jobs Hub
- [Coronavirus and your business](#) – (Moore Stephens)

Health and wellbeing

- [Looking after your mental health throughout coronavirus](#) – (Statewide Super)
- Federal Department of Health - [Health Alert - social distancing for coronavirus](#)
- SA Health - click [here](#) for updates for business and industry regarding COVID-19
- SA Health - click [here](#) for the SA Health Fact Sheet
- SA Health - [Mental Health Impacts of Coronavirus Fact Sheet](#)
- Beyond Blue - click [here](#) for advice on managing mental health during the coronavirus outbreak

Other Business Links

- Austrade COVID-19 information and insights for exporters portal - click [here](#)
- Australian Government Jobs Hub - click [here](#)
- Federal Government COVID-19 information and support portal - click [here](#)
- South Australian Government COVID-19 information and support portal - click [here](#)
- Australian Taxation Office COVID-19 information - click [here](#)
- Federal Government general business expertise and advice - click [here](#)
- Australian Small Business and Family Enterprise Ombudsman's My Business Health portal - click [here](#)

Support Packages

- [Financial assistance for exporters](#) - Federal Government
- [Grants for small businesses](#) - State Government
- [Increased funding and support through EMDG scheme](#) - Federal Government
- [Support for businesses](#) - Federal Government
- [Jopkeeper payment](#) - Federal Government
- [Coronavirus SME Guarantee Scheme](#) - Federal Government

Government updates and directions

- South Australian Government - COVID-19 webpage - click [here](#)
- South Australian COVID-19 dashboard - click [here](#)

Travel restrictions

Overseas: Smartraveller updates - click [here](#)

July 2020